

Duplicate Record Errors

Address already exists. “Duplicate Record”

The Controller Address is already in use by a different unit. Verify the Controller address. If both Controllers are setup to use the same address, one of them must be changed.

Badge is already used. “Duplicate Record”

Attempting to save two ACTIVE records with the same Badge Number. Assign a different Badge Number to this individual, or change the Badge Number or ACTIVE status of the other record.

Controller already exists. “Duplicate Record”

Attempting to assign a duplicate Controller name. Re-enter using a unique name.

Controller Group already exists. “Duplicate Record”

Controller Group name is already in use with a different unit. Re-enter using a unique name.

Holiday already exists. “Duplicate Record”

Holiday name or date already in use by a different Holiday. Please use a different Name.

Item already exists. “Duplicate Record”

The item on the list being created already exists. Please add a unique item to the list.

Lock Schedule already exists. “Duplicate Record.”

Duplicate Lock Schedule name. Enter a unique Name and try again.

Person already exists. “Duplicate Record.”

A People record already exists with this First and Last Name. Re-enter using a unique First and Last Name, or utilize the Middle Name and/or Nickname Fields.

**This Person already exists. Use the Middle or Nick Name fields to distinguish a Person's name.
"Duplicate Record."**

If two People in the system have identical First and Last names, use the Middle Name, or Nickname fields to distinguish them from one another.

Schedule already exists. "Duplicate Record."

Schedule name is already in use. Please use a unique Schedule name.

User already exists. "Duplicate Record"

The name given to this User is already in use. Please re-enter using a unique name.